

CURRICULUM VITAE

1. **Name** : **Mior Amir Amzar Bin Mior Mohd Ali**
2. **Gender** : **Male**
3. **Current Designation** : **Information Technology Executive**
4. **Nationality** : **Malaysian**
5. **Education** :

Year Obtained	Name of Qualification/Major/Institution
2017	Bachelor of Information Technology (Hons.) Information Systems Engineering Universiti Teknologi MARA (UiTM)
2013	Diploma in Electrical Engineering (Electronic) Universiti Teknologi MARA (UiTM)

6. Certification

Year	Certification
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7. Work Experience

From	To	Work Experience
Jan , 2024	Current	Syarikat : Sarawak Information Systems (SAINS) Jawatan : IT Executive Peranan : <ul style="list-style-type: none">• Provide application and technical support for Hospital Information Systems (HIS) and RFID u-Pustaka• Handle helpdesk requests and resolve user issues• Troubleshoot system and network problems to ensure smooth daily operations• Perform system maintenance and assist in system setup and deployment

From	To	Work Experience
		<ul style="list-style-type: none"> • Conduct user training and User Acceptance Testing (UAT) • Work with clients, vendors, and internal teams to solve issues • Monitor system performance and help identify potential problems
2017	2023	<p>Syarikat : Silicon Intranet & Networking</p> <p>Jawatan : IS Executive</p> <p>Peranan :</p> <ul style="list-style-type: none"> • Provide application support and troubleshoot system issues for SPP (Sistem Pengurusan Pesakit) and Laboratory Information System (LIS) • Support system implementation and deployment activities • Assist with system testing, configuration, and User Acceptance Testing (UAT) • Support users and resolve system-related issues and queries • Monitor system performance • Work with project teams and healthcare staff during system rollout and daily operations
2016	2016	<p>Syarikat : Unit IT Hospital Raja Permaisuri Bainun HRPB Ipoh.</p> <p>Jawatan : Intern/Trainee</p> <p>Peranan :</p> <ul style="list-style-type: none"> • Assist in IT support and maintenance of hospital systems and hardware • Troubleshoot basic hardware, software, and network issues • Support daily IT operations and system monitoring • Gain exposure to hospital IT environment and workflows

8. Other Information

Internal Training Course

- ISMS Awareness (Core & Non-Core, 2026)
- Personal Data Protection Act (PDPA) Awareness (2025)
- Cyber Security Awareness (2026)
- Risk Management & Business Continuity Management (BCM) (2025)
- Incident & Change Management (2025)
- Microsoft Excel 365 (Advanced)
- Customer Service Excellence (5-Star)
- Occupational Safety & Health (OSH) Level 3
- Emergency Response & Safety Awareness

External Training Course

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